

Clean Portal Corruption Reporting System

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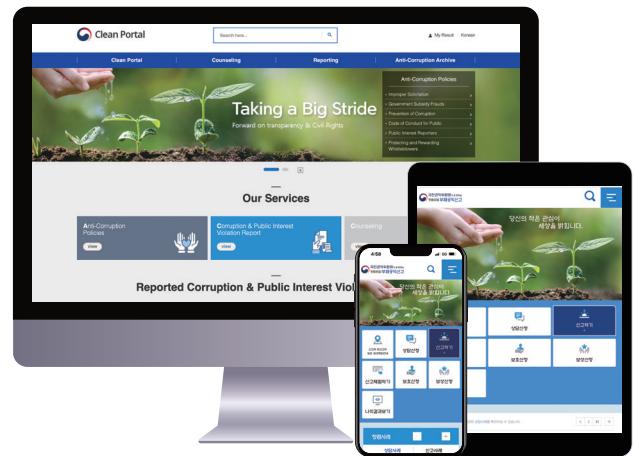


Background

The Clean Portal corruption reporting system is a comprehensive anti-corruption information platform which enables people to report corruption online conveniently and to search for necessary anti-corruption information easily.

A corruption reporting system operated since 2003, was reorganized into the Clean Portal system in 2019. Clean Portal system aims to provide a one-stop service from reporting customized for different types of users to applying for protection and compensation systematically and efficiently.

Clean Portal functions as a window not only for reports but also for the disclosure and sharing of anti-corruption policy information. The "Clean Forum" on the system is for this function. It is where public organizations share all the integrity-related information such as anti-corruption guidelines, information of corrupt officials, etc.



"Clean Portal" is an online channel for reporting corruption & public interest violation to public organizations



Main Service



Introduction to Laws and Institutions

You can get information on laws and institutions in detail in relation to report of violations of the Improper Solicitation and Graft Act, recruitment corruption, fraudulent receipt of welfare and subsidy or false claims for public funds, acts of corruption, violations of the Code of Conduct for Public Officials, or acts detrimental to the public interest, as well as protection and reward for the reporters.



Consultation

You can inquire about reporting violations of the Improper Solicitation and Graft Act, recruitment corruption, fraudulent receipt of welfare subsidies or false claims for public funds, acts of corruption, violations of the Code of Conduct for Public Officials, or acts detrimental to the public interest, as well as protection and reward for the reporters.



Filing a Report

You can file a report on violations of the Improper Solicitation and Graft Act, recruitment corruption, fraudulent receipt of welfare subsidies or false claims for public funds, acts of corruption, violations of the Code of Conduct for Public Officials, or acts detrimental to the public interest.



Protection and Reward

You can submit an application form for protection or reward in relation to a report.



Archives

You can get information and resources on report of violations of the Improper Solicitation and Graft Act, recruitment corruption, fraudulent receipt of welfare and subsidy or false claims for public funds, acts of corruption, violations of the Code of Conduct for Public Officials, or acts detrimental to the public interest, as well as protection and reward for the reporters.

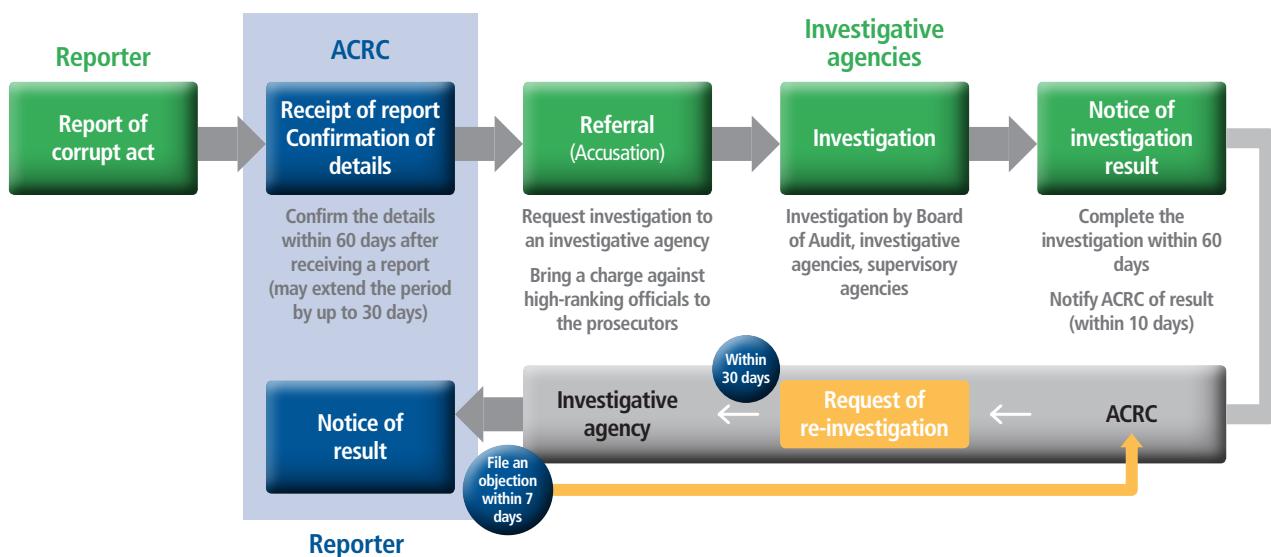


View Results

You can safely and conveniently check the results of a consultation, report, reward, or request of protection.



Report Process



① A reporter files a report to the ACRC. ② ACRC confirm the details of the fact and then ③ refer the report to an investigative agency. ④ The agency conducts an investigation and then ⑤ notifies ACRC of the result, and ACRC notify the result to the reporter.

In this way, the ACRC plays a mediating role between the reporters and investigative agencies. With Clean Portal system, the smooth connection of the whole process in dealing with reports is possible.



Key Features



One-Stop Report & Real-time checking Function

People can file a report to the ACRC and another 349 public organizations simply by accessing the Clean Portal. Also, they can check the protection & reward system of each organization there. Also, even if they access the website of a different organization, they will be linked to the report page of the Clean Portal through the connected service. The system shows the progress in real-time, so that the reporters can check the handling of their reports. Also, if there is any change in the major steps, the reporters will be informed by SMS.



Guide for Tailored Documentation & Report Documentation Guide

With a tremendous amount of structured and unstructured data accumulated since 2002, regarding corruption report, Clean Portal has been providing user-friendly services such as a "Guide for Tailored Documentation" and a "Report Documentation Guide".

- * **Guide for Tailored Documentation :** As ACRC has analyzed data of the reports received and made standardized samples by corruption type, reporters can search and refer to the sample case when they fill out the reform. So reporters can search samples cases by work area, characteristics or keyword and then copy and use the standard sample, which lessens the burden of filling out the report form.
- * **Report Documentation Guide :** In case reporters intuitively know that a certain behavior is a wrongdoing and want to report it but not knowing which law it violates, reporters can just fill out a report form, then this guide let reporters know which law is violated and do the categorizing for them.



Policy Feedback

ACRC collects and analyzes the de-identified report data and uses it as basic material for meaningful policy feedback.

Based on such data, the ACRC is planning to come up with ideas such as a comprehensive plan for anti-corruption, guidelines for integrity policies, and institutional improvements for corruption prevention.

