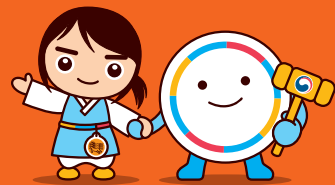




Voice of the People 110 (Government Civil Service Guide)
Counseling on Corruption and Infringement of Public Interest 1398
E-People (www.epeople.go.kr) 1600-8172
ACRC Homepage www.acrc.go.kr



The Anti-Corruption and Civil Rights Commission strives to protect
valuable rights and interests of the people by their side,
realizing a country with higher integrity.

SUMMER

ACRC NEWSLETTER 2022

ACRC

ACRC, Raising People's Rights and Interests

vol.73



The Anti-Corruption and Civil Rights
Commission will fill loopholes in the
unreasonable system for the rights
and interests of the people.

일상 속 정의를 찾아다

FINDING INTEGRITY IN DAILY LIFE 2022 CONTEST OF CONTENT ON INTEGRITY

[Scenario, Poem, Webtoon, Poster, Illustration / Friday, 7. 1. - Tuesday, 9. 13.]

[Video, Song / Monday, 8. 1. - Tuesday, 10. 4.]

Eligibility

Any Korean citizen can participate

Competition Area

① Scenario ② Poem ③ Webtoon /Poster/Illustration ④ Video ⑤ Song

Competition Topic

- ① A desirable image of a pure and fair society that I want, experiences or thoughts about the customary power-tripping culture
- ② Experiences related to the values of integrity, such as conscience, honesty, and fairness, experienced by the people in daily life at work, school, home, and community
- ③ Cases of improving dishonorable situations such as corruption/irrationality, the excessive exercise of authority, and inconvenience and unfairness
- ④ A story of an upright public official who helped the people in real life by realizing the value of transparency and disclosure in the administration and through active administration, or the story of the people the public official helped.

Total Prize Money: 49.8 million won (50 pieces)

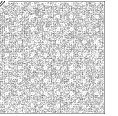
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Awards Details
How to Apply
Information

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For the people

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Transition of Integrity and Innocence

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Complaints Big Data
at a Glance

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A MAP TO RESOLVE INCONVENIENCES AND DIFFICULTIES IN PEOPLE'S LIFE

'Korea Complaints Solution Map' based on Big Data on Civil Complaints'

Civil complaints, which capture the inconveniences and difficulties of the people in daily life, are essential data in establishing government policies and legislative processes. The Anti-Corruption and Civil Rights Commission (ACRC) and the National Assembly Secretariat collaborated to complete the 'Korea Civil Complaints Solution Map.' ACRC plans to raise social awareness of the value of using civil complaints big data through the Korea Civil Complaints Solution Map and resolve the inconveniences of people and social issues more effectively.

The Korea Civil Complaints Solution Map, Used in Legislative Activities for the People and Institutional Improvement in Earnest

ACRC and the National Assembly Secretariat signed an MOU in March to promote a project to analyze big data on policy using civil complaints and have been closely working together. As a result, the 'Korea Civil Complaints Solution Map' was completed based on big data on civil complaints reflecting people's voices. Based on the Korea Civil Complaints Solution Map, the National Assembly Secretariat actively uses the results of analyzing big data on civil complaints for legislative activities and policy development, and ACRC provides data for policy making and institutional improvement. The Korea Civil Complaints Solution Map is available to all citizens. It is currently operated on the websites of the Complaints Big Data at a Glance and of the National Assembly Secretariat. The Korea Civil Complaint Solution Map analyzed approximately 15 million civil complaints last year alone and visualized the complaints' keywords by gender, age, and region (17 cities and provinces and 228 cities, counties, and boroughs) into a 'big data-based civil complaints solution map,' so that citizens can check the data at a glance.



As a result of the analysis, the keyword that the people were most interested in and complained about last year was 'apartment.' Interest in reconstruction, housing subscription and sale, and improvement of the residential environment was shown.

Making Korea a People-centered Country, with Civil Complaints Big Data

In the future, ACRC will increase social awareness of the value of using civil complaints big data through the Korea Civil Complaints Solution Map and actively encourage relevant ministries and local governments nationwide to use it as useful evidence in resolving people's inconveniences and social issues. ACRC also plans to promote various collaboration projects in association with big data on civil complaints to realize people-centered policies.



Korea Complaints
Solution Map

1	아파트	#재건축, #입주예정자, #분양
2	교통	#광역교통대책, #GTX, #교통 인프라
3	교육	#학교설립, #교육환경, #학교배정
4	버스	#광역버스, #버스노선, #버스배차
5	신도시	#위례, #검단, #다산



서울특별시

키워드 Top10 (연관 키워드)

교통

#신정차량기지 완전이전, #목동선 조기 착공, #트램선 신속 착공, #원안과 다른 GTX 노선 추가 반대, #신분당선 서북부 연장

경기도

키워드 Top10 (연관 키워드)

교통

#매곡대교 추진 촉구, #GTX 서울 직결 요청, #신분당선 연장 요청, #통일로선 추진과 신원역 신설 요청, #고속화도로 방음 시설 설치 요청

The top complaint keywords, according to the characteristics of each region, appeared differently. For Seoul, the keyword that generated the most complaints was 'transportation.' Interest in the Early Start of Mok-dong Line, GTX, and the Sinbundang Line was shown.

The First '2030 Integrity Talent Academy'

THE FIRST STEP OF YOUNG PEOPLE WHO WILL LEAD A CLEAN KOREA



ACRC Focus ②

The Anti-Corruption Training Center of the Anti-Corruption and Civil Rights Commission operated the '2030 Integrity Talent Academy,' a training course dedicated to anti-corruption, to develop young people's integrity competency. The training started calling for trainees in April and provided eight sessions from May 4. We took a look into the two months in which young people who will lead Korea in the future have increased their understanding of integrity.

Entrance Ceremony, First Encounter with Integrity

On the evening of May 4, the entrance ceremony of the first '2030 Integrity Talent Academy' was held at the Seoul Citizens' Hall. The entrance ceremony was attended by around 90 young people who will soon become "integrity talents." The ceremony included a congratulatory address from Chairperson Jeon Hyun Heui, self-introduction and ice breaking of trainees, and the appreciation of the winning pieces of the Contest of Content on Integrity, such as rap, and webtoon, singing, etc. Jeon Hyun Heui, the chairperson of the Anti-Corruption and Civil Rights Commission, congratulated the trainees and said, "I hope young people be able to develop their competence for integrity, which is a core value of future talent, through the academy."



Graduation Ceremony, Value of Completed Integrity

At the end of the high-quality course, the young people came to the completion ceremony with a heart full of integrity. Sixty-seven people completed the course, and three trainees scoring excellent grades were given the Anti-Corruption and Civil Rights Commission Chairperson's Award. They will be appointed as the 'Active Administration Monitoring Group' to discover anti-corruption issues and publicize them. In addition, 20 people were selected for 'People's Participatory Monitoring Group,' and they will be participating in various policy establishment processes of the Anti-Corruption and Civil Rights Commission, and 28 people who have completed a specialized course to improve teaching competence are allowed to work as lecturers for the 'Outreaching Integrity Experience' program operated by the Anti-Corruption Training Center. At the completion ceremony, Chairperson Jeon Hyun Heui said, "Spread knowledge and competence of anti-corruption and integrity, and act as active administration monitor and protector of people's rights and interests."

Learning about Integrity, One by One

During the eight sessions of the course, young people learned about the relationship between integrity and national competitiveness, the structure and culture of corruption and integrity policies in Korea, international anti-corruption norms such as the UN Anti-Corruption Convention and the OECD Anti-Bribery Convention, how each country responds to corruption, and integrity and ethical management for sustainable management of companies.

Instructors are also worthy of mention. Top experts in the field of anti-corruption, including Lee Jeong Ju, Adjunct Professor at the University of Seoul, and Ellis Bergrun, OECD Policy Analyst, also participated. In addition, trainees were given opportunities to cultivate sensitivity and judgment about integrity through various programs, such as a special lecture on integrity humanities by Shin Byung-joo, professor of history at Konkuk University, and the integrity book talk by Jeong Jin-young, author of 'Jenga,' the discussion on the dilemma and decision-making practice for resolving corruption conflicts, and Challenge! Integrity Golden Bell for integrity experience.



- ① Improving unreasonable systems that infringe on the rights and interests of the people
Role of improving system and implementation procedure
- ② Institutional improvement begins with the voice of the people
National Communication Platform[e-People, People's Idea Box]



Irrational institutional improvement that infringes on the rights and interests of the people

Correcting irrational laws and systems that cause corruption in public offices and public grievances. It is the role and reason for the existence of the Anti-Corruption and Civil Rights Commission (ACRC). For this, ACRC is taking the lead in building Korea into a country standing on fairness and integrity and solving the difficulties that people face through institutional improvement. Today, we introduce everything about institutional improvement that delivers positive changes to people's lives through tight and thorough efforts to improve the system.

01 IMPROVING UNREASONABLE SYSTEMS THAT INFRINGE ON THE RIGHTS AND INTERESTS OF THE PEOPLE

For institutional improvement, we analyze public grievances, proposals, and reports to find issues to be corrected, prepare improvement plans, and recommend to relevant administrative agencies to make improvements. After providing recommendations, we continuously check whether they are implemented well.

Role of Institutional Improvement

#Recommendation for improvement of corruption preventing system

Improving structural corruption practices such as unfairness in people's daily lives that deteriorate transparency and fairness in society as a whole, wasted budget, and collusion between the public and private sectors

Subtype	Content
Structural Corruption	Wasted budget, the back-scratching alliance of public-private sectors, abuse of authority, etc.
Unfair and Privilege	Unfair opportunities (young people), such as employment eligibility, new systems, non-face-to-face consumption culture, etc.

#Recommendation to improve the grievance resolution system

Discovering and improving public safety issues such as jobs, housing, and medical care, and complex administrative procedures, etc., based on the analysis of frequent complaints, etc.

Subtype	Content
Inclusion Safety Net	Wasted budget, public-private partnership, abuse of power, etc.
youth feeling	Improvements by life cycle, such as education, employment, and housing
Unfair and preferential treatment	Rapid institutional improvement by detecting frequent complaints and issues (COVID-19 response, etc.)

#Management of Implementation Status

Manage recommended tasks using various means to encourage implementation, such as inspecting and evaluating the institutional improvement status and customized consulting for organizations showing low performance

※ Article 27, Article 47 (Recommendation for Institutional Improvements and Expression of Opinions), Article 52 (Confirmation and Inspection of Actual Status of Compliance with Recommendations) of the 'Act On The Prevention Of Corruption And The Establishment And Management Of The Anti-corruption And Civil Rights Commission.'

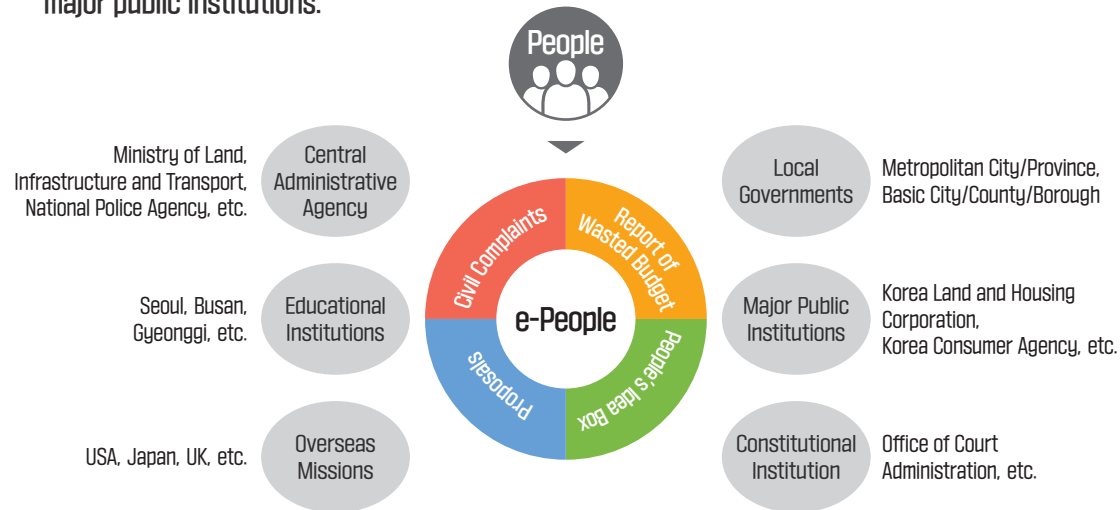
Institutional Improvement Procedure



02 INSTITUTIONAL IMPROVEMENT STARTS WITH THE VOICE OF THE PEOPLE

Pan-governmental representative online communication channel, e-People

As a pan-governmental representative online communication channel that allows convenient submission and handling of civil complaints and proposals to the government through the internet, it provides a one-stop service based on its connection to all administrative agencies (central, local governments, offices of education, overseas missions), the judiciary, and major public institutions.



Main Services



Civil Complaints
When there is a problem with a government agency



People's Proposal
When there is a good idea for a policy



People's Idea Box
When you wish to talk about public issues in life



Report of Wasted Budget
When you discover a case of wasted budget in life



Q&A
When you are curious about specific cases of application or cases of handling complaints

For institutional improvement to positively change people's lives, it is important to listen to the voices of the people from the task discovering stage. The Anti-Corruption and Civil Rights Commission uses national communication platforms such as 'e-People' and 'People's Idea Box' to listen to people's complaints more often and actively communicate with the public from the beginning to the end of institutional improvement.

Platform for People's Participation in Policies, People's Idea Box

It is an online policy communication space operated by the Anti-Corruption and Civil Rights Commission. Anyone can participate, register policy ideas, and realize policies and systems through sound discussion and cooperation.



Idea

+



Participation

=

Make policy and improve the system

Target

Citizens	Individuals, civic groups, corporations, etc. with mature citizenship and sound common sense
Public Institutions	Central administrative institutions, local governments, offices of education, public companies/corporations
Talent Donors	Paraprofessionals in each field who help the process and development of ideas
Experts	Reliable helpers who have the expertise and can materialize and realize ideas

How to Participate

1

Search People's Idea Box on internet portals such as PC or mobile, or enter idea.epeople.go.kr directly into the address bar and visit the site

2

Join membership at the People's Idea Box site, and leave your ideas or add opinions for or against other people's ideas.

Write Your Ideas

Please give us your story about the inconveniences you felt in life and the policies that need to be changed!

Get Involved

Add your ideas to what others think by participating in votes and polls and leaving comments!

View Results

Check out our ideas realized through your participation in ideas and policies!

VOICE OF PEOPLE IN BIG DATA



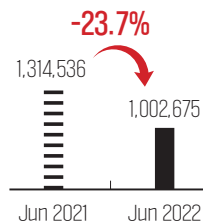
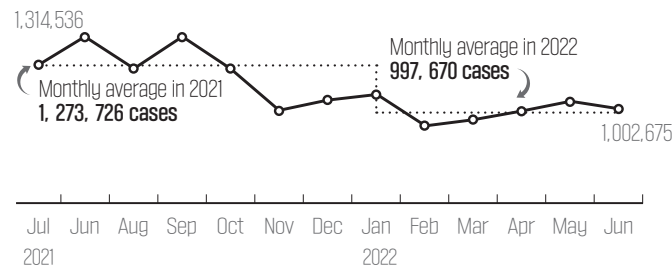
The Anti-Corruption and Civil Rights Commission analyzes the civil complaints big data collected through civil complaint analysis systems and discloses them through 'Complaints Big Data at a Glance (bigdata.epeople.go.kr).'

In this edition, the Anti-Corruption and Civil Rights Commission examined the 'Complaint Trends of June,' analyzed with big data, and imagined the future that the people hoped for.

Complaint Trends

- + A total of 1,002,675 complaints were raised in June 2022
- + A decrease of 5.6% compared to the previous month (1,062,606 cases)
- + A decrease of 23.7% compared to the same month of the previous year (1,314,526 cases)

※ Statistics collected in the civil complaint analysis system such as the e-People and local governments' windows for civil complaints (municipal and provincial portals, Saeol)



Status of Applicants

- + The majority groups were people in their 40s (32.0%) by age and men (69.7%) by gender, men in their 40s (22.3%), men in their 30s (18.0%), and men in their 50s (13.4%), etc., respectively by age and gender
- ※ Based on 218,994 cases where age and gender are confirmed

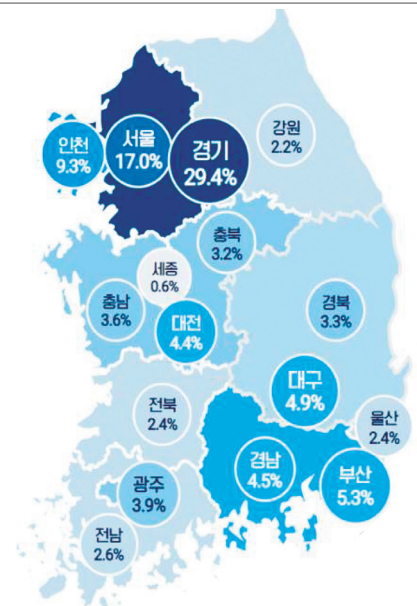
By age	20's or younger	12%	Gender	Male	69.7%	By Gender and Age	Men in their 40s	22.3%
	30's	25.3%		Female	30.3%		Men in their 30s	18.0%
	40's	32.0%					Men in their 50s	13.4%
	50's	18.5%					Women in their 40s	9.7%
	over 60	12.3%					Men in their 20s or younger	8.7%

Status by Region

- + Gyeonggi 29.4% (256,185 cases), Seoul 17.0% (148,563 cases), Incheon 9.3% (80,963 cases), Busan 5.3% (46,508 cases), and Daegu 4.9% (42,922 cases), in respective order. The metropolitan area accounted for 55.7% of the total.
- + The Jeju Special Self-Governing Province recorded the highest growth compared to the previous month (9.0% ↑), including reports of illegal parking and opposition to the introduction of drug vending machines. In the Jeju Special Self-Governing Province, Jeju-si showed the highest number of complaints (7,564 cases)

※ The statistics is based on 872,467 cases where application areas are confirmed. It is different from statistics of civil complaints processed by the relevant local governments

Ratio of Complaints Raised in Each region in June



Keywords for Complaints in the Jeju Special Self-Governing Province in Sejong Area

블랙박스 동영상
주거비용
지능형 해상교통정보서비스
장애인 전용구역
코로나 전염병
불법주정차
공중화장실
전기차 충전
악곡 접근성
자전거 튜닝
불법 원수막
약자판기 반대

Status of Civil Complaints in the Jeju Special Self-Governing Province



■ Status by Sector

- + By sector, the **police sector received the most complaints (40.6%), followed by transportation (15.3%), road (11.1%), administrative safety (4.9%), housing construction (4.5%), environment (3.5%), industry and trade (2.2%), etc.**, in respective order
- + Reports of traffic violations such as illegal parking and stopping in handicap parking areas accounted for most complaints in the **police sector**.

Police	Traffic	Road	Administrative Safety	Housing Construct	Environment	Industry and Trade	Education	Health
40.6%	15.3%	11.1%	4.9%	4.5%	3.5%	2.2%	2.1%	2.0%
Water Resources	Culture	City	Tourism	Broadcast and Communication	Labor	Marine and Fisheries	Science and Technology	Justice
1.6%	1.5%	1.1%	1.0%	1.0%	0.9%	0.8%	0.8%	0.7%
National Defense	Agriculture, Forestry, and Livestock	Sports	Tax	Finance	Welfare	Legal Affairs	Postal Service	Foreign Affairs and Unity
0.7%	0.6%	0.6%	0.6%	0.6%	0.5%	0.5%	0.3%	0.2%

※ Regarding 892,591 cases for which sector information was confirmed

Sectors with Rapid Increases



Education

81.5% ▲



Housing Construction

25.8% ▲



Marine and Fisheries

21.2% ▲



Sports

8.1% ▲



Health

2.2% ▲

Sectors with Rapid Decreases



Tax

20.1% ▼



City

13.3% ▼



Administrative Safety

12.5% ▼



Foreign Affairs and Unity

11.2% ▼



Industry and Trade

10.3% ▼

■ Main Keywords for Complaints

- + Complaint keywords most frequently appeared in June were related to illegal parking, accessibility to Seoul, central investment review by the Ministry of Education, etc.
- + Most of the keywords for complaints were related to 'improving the transportation environment,' such as accessibility to Seoul, new town residents, metropolitan transportation projects, and transfer center construction
- Related to 'reporting illegal parking behaviors' in handicap parking areas, children protection zones, etc.
- Related to the 'revision of the central investment review standards of the Ministry of Education' for the establishment of schools in new towns and 'urging for the confirmation of the apartment sale plan' for the neighboring sites to meet the number of households required for the establishment of the school
- Related to 'traffic environment' such as a request to confirm the stations on the Great Train eXpress (GTX-D) line in the western region in Geomdan New Town in Incheon and the request to maintain the original design of the GTX-D line in relation to the presidential pledges
- Related to 'apartment' and 'public facility within the region,' such as the requests for resolution of disputes over apartment reconstruction projects that have been discontinued, objections to pre-subscribed apartments that have been changed from southward units to northward units, requests to close resource recovery facilities (incineration plants), and requests for re-examination of the result of naming the park within the jurisdiction.

Top 30 Keywords

1	Illegal Parking and Stopping	11	Incheon Subway	21	Children Protection Zone
2	Handicap Parking Area	12	School Establishment	22	Ministry of Defense Sites
3	Apartment Sales	13	Long-Distance Commuting	23	Departure From Incheon International Airport
4	Accessibility To Seoul	14	Overcrowded Classes	24	Kimpo Gold Line
5	Central Investment Review by the Ministry of Education	15	Decentral Arrangement	25	BC Value Drop
6	New Town Citizen	16	New Town School	26	Exercise of Lien
7	Metropolitan Transportation Project	17	Population Density	27	Tower Crane Removal
8	Transfer Center at the Station	18	Seoul-Centeredness	28	Closure of Incineration Plant
9	Northwest Region of Capital Area	19	Complex Shopping Mall Plan	29	Naming of Yeongheung Park
10	Construction of Next Generation New Concept Transfer Center	20	Wondang District Population	30	Southward Layout

Do you want to see the monthly complaint analysis for June on YouTube?



KEYWORDS OF JULY : STOPPING AT THE CROSSWALK

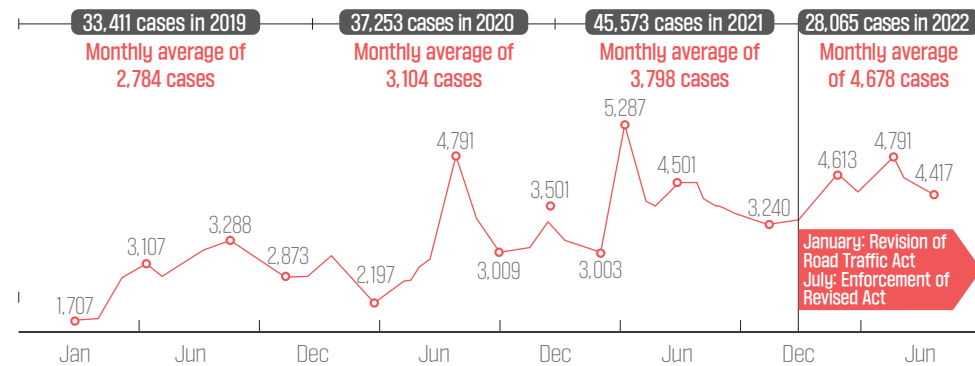
A Complaints Forecast was issued as complaints are anticipated regarding the change in the system following the intensification of drivers' obligation to stop temporarily in front of crosswalks to protect pedestrians further, effective from July 12 due to the revision of the Road Traffic Act.

- ① When a pedestrian is crossing or is about to cross a crosswalk
- ② When passing a crosswalk without a traffic light in the children protection zone (regardless of whether or not pedestrians are crossing)
 - ⇒ For violation of the obligation to protect pedestrians, penalties (60,000 won for passenger cars, 70,000 won for vans) and 10 demerit points will be imposed

1 Complaint Trends

In past three years and six months (January 2019 to June 2022), the number of complaints related to 'pedestrian,' 'crosswalk,' and 'children protection zone' collected through the civil complaint analysis system reached 144,302 cases, and it is continuously increasing every year. Monthly average number of civil complaints increased by 68.0% compared to 2019.

※ In the past five years (2017-2021), 38% of the deaths in domestic traffic accidents were pedestrians (Source: National Police Agency)



2 Applicant/Application Area

More applicants were male (73.4%) than female (26.6%), and by age, applicants comprised people in their 30s (39.6%), 40s (34.0%), 50s (11.0%), 20s (10.3%), 60s (3.8%), etc., in respective order

※ Based on 44,948 cases (31.1% of the total) where gender information could be confirmed and 41,938 cases (29.1% of the total) where age information could be confirmed

By application area, Gyeonggi (33.5%) accounted for the largest portion, followed by Seoul (14.5%), Incheon (6.6%), and Busan (6.6%)

※ Based on 102,234 cases (82.5% of the total) where application area information could be confirmed. It is different from the statistics of civil complaints processed by the relevant local governments

3 Processing Agency

By type of institution, local governments accounted for the largest portion at 58.6%, followed by central administrative agencies at 37.1%, public institutions at 3.9%, and provincial and provincial offices of education at 0.3%.

4 Cases of Complaints

[Request for punishment and crackdown of the vehicle turning right while pedestrians are crossing]

- A pedestrian was crossing a crosswalk without a traffic light, and the vehicle turning right did not stop. Please impose the fine for negligence on that driver. The driver did not even turn on the turn signal. (June 2022, National Police Agency)
- Too often, the buses turn right even when pedestrians are crossing the crosswalk. There is a risk of fatal accidents with children. Please crackdown those buses sternly. (June 2022, Busan Metropolitan City)

[Request for installation of traffic safety facilities such as right turn traffic lights]

- An elementary school child was seriously injured by a city bus turning right while crossing the crosswalk at a green light. Even after the accident, there are still many vehicles that violate the duty to protect pedestrians at the accident site. (February 2022, National Police Agency)

[Request for improvement of the road environment, such as the designation of dedicated right-turn lanes]

- Due to the revision of the Road Traffic Act, when turning right in the second lane, the driver must stop if there is a pedestrian. At this time, the vehicle behind, going straight ahead, has to wait but misses the signal in front of the driver. For this, I suggest changing the second lane to a dedicated right-turn lane. (June 2022, National Police Agency)

[Reporting illegal parking that blocks the view of drivers and pedestrians]

- Due to illegally parked vehicles, it is difficult for vehicles turning right to see pedestrians, and pedestrians also have to cross the road, not the crosswalk, to avoid the vehicle. It happens so often. Please punish that vehicle's owner strictly. (April, 2022, Gimhae-si, Gyeongsangnam-do)

[Questions related to the changing system]

- When turning right, various situations occur depending on whether the pedestrian signal at the crosswalk just before the intersection and at the crosswalk after the turning right is green or red. Please tell me if I should go after stopping temporarily or if I can just go. (June 2022, National Police Agency)

ACRC NEWS

Systems and Policies of Anti-Corruption and Civil Rights Commission 2022

Full Enforcement of the <Act on the Prevention of the Conflict of Interest Related to Duties of Public Servants> toward for Two Million Public Officials in Over 15,000 Organizations as of May 19, 2022



The <Act on the Prevention of the Conflict of Interest Related to Duties of Public Servants>, which targets two million public officials in over 15,000 institutions, came into effect on May 19, 2022, making it possible to systematically prevent and manage conflicts between public and private interests when performing public duties. The law provides ten standards of action that public officials must comply with in situations where the fair performance of their duties may be hindered in relation to private interests. It also specifies penalties such as criminal penalties and fines for violating each standard. In the future, two million public officials subject to the law must strictly abide by the ten standards of action, and over 15,000 organizations at various levels must strictly manage conflicts of interest among public officials. In the second half of the year, the Anti-Corruption and Civil Rights Commission plans to conduct a full investigation into the fulfillment of duties such as the submission of details of activities of high-ranking public officials in the private sector and reporting and evading those who have personal interests with the public official.



Guide to the Administrative Appeal System Publication of 「Theory and Practice of Administrative Appeal」

「Theory and Practice of Administrative Appeal」 was published. This book covers theories and opinions on the overall system, including the history of administrative appeal, administrative appeal agencies, period of request for appeal, appeal requesting method, procedure, and its effect, and the recent amendments to the Administrative Appeals Act, including indirect coercion, mediation, and court-appointed representative system, etc. "I hope that the publication of this book helps to understand the administrative appeal system and the relief of civil rights and interests of the general public and those involved in the administrative appeal," said Jeon Hyun Heui, Chairperson of the Anti-Corruption and Civil Rights Commission, "We will continue to contribute to the development of the administrative appeal system by regularly publishing revised editions in the future."



The First Meeting of Integrity and Ethics Management Policy Advisory Group to Strengthen the Company's Ability to Respond to ESG and International Anti-Corruption Norms

The Anti-Corruption and Civil Rights Commission held its first policy advisory meeting on June 16 to strengthen corporate ESG (Environmental, Social, Governance) management and responsiveness to international anti-corruption norms such as the Overseas Corruption Prevention Act.

At this policy advisory group meeting, the Anti-Corruption and Civil Rights Commission listened to a wide range of opinions from experts and stakeholders on K-CP for public institutions. In addition, they discussed international trends, such as the intensification of ESG disclosure standards by the EU and the Overseas Corruption Prevention Act by the US, and ways to strengthen corporate responsiveness to them. The Anti-Corruption and Civil Rights Commission is expected to actively support corporate integrity and ethical management by promoting the development of K-CP for companies in the future based on opinions from the policy advisory group meeting.

NO MURKY MONEY IN NATIONAL FUNDS! UNCOVERING TRUTH BEHIND FALSE DOCUMENTS

People Who Operate ACRC



The virtues of fairness and integrity are earned through the consensus and implementation of society. The Anti-Corruption and Civil Rights Commission operates the Center for Reporting Public Subsidy Fraud to prevent government subsidy frauds that increase the tax burden on the people.

At the Center for Reporting Public Subsidy Fraud, 14 government ministries,

and public institutions, including the Ministry of Science and ICT,

the Ministry of Culture, Sports and Tourism, the Ministry of Agriculture, Food and Rural Affairs, the Ministry of Employment and Labor, the Ministry of Health and Welfare, the Ministry of Trade, Industry and Energy, the Ministry of Veterans Affairs, the Ministry of Land, Infrastructure, and Transport, the National Police Agency and the National Pension Service, the National Health Insurance Corporation, and the Labor Welfare Corporation, the Health Insurance Review and Assessment Service, Korea Industrial Technology Evaluation and Management Institute, etc. carry out joint operations.



Center for Reporting Public Subsidy Fraud

As the fraud related to the national finances have emerged as a social problem, voices have been raised that comprehensive measures should be sought at the pan-government level against corruption and fraud related to the national finances. For this, in October 2013, the 「Pan-governmental Joint Welfare Fraud Reporting Center」 was established under the Anti-Corruption and Civil Rights Commission. Later, in January 2015, the organization was expanded to the 「Center for Reporting Public Subsidy Fraud」 to cover subsidy reports in non-welfare fields.

Raising National Trust through Investigations on Frauds Related to Government Subsidies

If you call 1398 from anywhere in Korea without an exchange number, you will be connected to the Anti-Corruption and Civil Rights Commission. You can receive counseling services for reporting various corruption cases or violations of the Improper Solicitation and Graft Act. You can also report and consult on cases where unqualified people have taken government subsidies illegally. Various government subsidies should be used where they are needed for social stability and national development. However, it is often abused by people or organizations that are not eligible for benefits. The subsidy was provided as there was no problem with the paperwork, but it is clearly a case of receiving government subsidies through false applications or fraudulent means. The Center for Reporting Public Subsidy Fraud verifies the facts regarding the illegal taking of government subsidies, which were provided from the budget and funds of the central and local governments, reported to the Anti-Corruption and Civil Rights Commission, and then forwards and sends them to investigative agencies and supervisory agencies. It also follows up on the reports handled and investigation results.





Preventing Disadvantages to Reporters by Guaranteeing Confidentiality and Identity and Providing Personal Protection

The Center for Reporting Public Subsidy Fraud is the only place directly connected to private institutions among the anti-corruption operations of the Anti-Corruption and Civil Rights Commission. The types of subsidy frauds are found in many areas such as infant care institutions, local children's centers, social welfare facilities, "non-medical practitioner hospitals," unemployment benefits, basic livelihood security benefits, R&D, and other subsidies, and support funds. For this, the Anti-Corruption and Civil Rights Commission and 14 government ministries and public institutions related to health, welfare, employment, and industrial resources dispatch their staff to the Center for Reporting Public Subsidy Fraud to run joint investigations. As investigations are carried out through reporting, protecting the whistleblower while conducting the investigation becomes a very important principle.

Uncovering the truth behind false documents is not only done through documents. About 20

investigators travel around the country all year round to secure witness statements and evidence and request investigative and supervisory agencies to start investigations based on the materials they secured. They are motivated and feel worthy when investigators with diverse backgrounds work together to solve complex issues wisely. In the future, the Center for Reporting Public Subsidy Fraud intends to increase public trust in the social system through activities to prevent the leakage of public finances and national budget loss.

Despite the hot weather, the Center for Reporting Public Subsidy Fraud is working hard to secure statements and data by meeting public interest reporters and witnesses nationwide.



Kang Tae Min

Junior Deputy Director

I joined the office in May 2019 and have been working in one place ever since. As it happens, it is the intensive reporting period for subsidy frauds. We selected five areas that received the highest number of reports last year. We are publicizing reported cases and handling procedures in various places. There are many cases of subsidy fraud that cannot be discovered except by our center. We will act as the 'Ombudsman,' the primary function of the Anti-Corruption and Civil Rights Commission, and become the 'effective watching eye.'



MINI
Interview



Jang Seong Ryong

Investigator

I have been dispatched here from the National Pension Service since January 2021. The Center for Reporting Public Subsidy Fraud plays a role in making trust toward the state administration 'sustainable.' Social welfare is essential for social stability, but some parts are left out unavoidably when operating a system. I will add my strength to keep our social system whole to spread the perception that 'Corruption is eradicated when it is brought to ACRC.'



Transition of Integrity and Innocence

Desire Immanent in Humans is powerful. It is why it is never easy to practice integrity, even at a low level. However, when integrity is practiced by one or two people and by a group, it becomes a new wave in society. Today, we are shaken by corruption and injustice. Still, we hope for a pleasant transition into a clean and upright community.

WRITE

Kim Hwa-soon

Winner of the Grand Prize in the Essay Category
at the 2021 Contest of Content on Integrity



*No one knew about the hundred thousand won in the clothes.
That's the money, several times
more than the money he could earn by picking up cardboard boxes.
But he chose to live a life of integrity. I have learned a lesson from him.*



On the way back from volunteering at the welfare center, I was driving through a narrow alley when a cart full of cardboard boxes came toward me.

My car and the cart came close and my car pushed the cart slightly. The old man pulling the cart staggered and fell. I immediately got out of the car, approached him, asked if he was hurt, and suggested we should go to the hospital. Then the old man got up, dusting off the bottom of his pants. He said,

"I should have avoided you toward the outside, but I couldn't control the cart when you approached me. Is your car all right? Any damage?"

Hearing that, I instantly became speechless and kept looking at him for a while. People who are not well-off are run over by people everywhere. It seems that they have become accustomed to apologizing first regardless of who's right or wrong. When a car accident occurs, most people usually exaggerate pain by putting their hand on the back of the neck for the insurance money. But the old man said he was not hurt, so I should just go. However, even for the lightest accident, I can be accused of hitting and running if I leave without taking action.

Also, I've been hearing from someone who had an accident that the victim could say something else the next day. I couldn't just leave.

I parked my car in the alley, helped the old man with the cart, and went to his place with him. He was living alone in a slice room called a "beehive." It had one room and a small kitchen. As if he lives off instant noodles, torn packages were all over the stove. There was a refrigerator, but a jar of red pepper paste was the only thing in it. He said embarrassedly that he had nothing to put in the refrigerator, so he pulled out the cord to save on the electricity. The media reported that 1.5 million old adults



living alone are leading a difficult life. It was much more severe than I had heard when I saw it with my own eyes.

"Sir, I'll come back tomorrow to check if you are okay."

The old man waved his hands, saying I didn't need to come, but I had to.

Back home, I took some rice and kimchi. I took some of my husband's clothes that are out of fashion but clean. I wrapped them up for the old man because the old man's kitchen I saw today came back to my mind, and his clothes were ragged. When a traffic accident occurs, people, so-called 'malinger,' get hospitalized for insurance money and

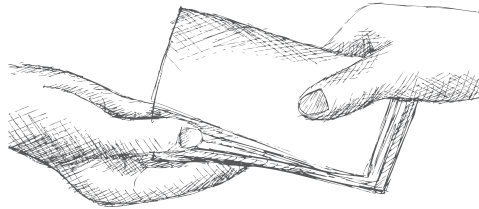
cause a lot of damage to society. Insurance premiums rise, and so much money has been wasted. However, the kind-hearted old man who scratches a living by picking up cardboard boxes and lives in a beehive did not use any trick. It is difficult to work and not easy to make money. He could easily claim that he became sick because of the accident and got hospitalized to take a lot of money for settlement while spending comfortable days in the hospital.

However, the old man chose his better nature and told the truth that he was not hurt and there was nothing wrong with his body. In other words, he boldly rejected compromising with injustice.

The next day, I went to the old man's place with a sack of rice, kimchi, and clothes, but the old man seemed rather angry. Still, I asked if he is feeling any sickness. "I'm fine. You don't have to come and check on me anymore." The old man told me to stop coming, waving his hands. I gave him food and clothes to wear and said we should help each other out and get along well.

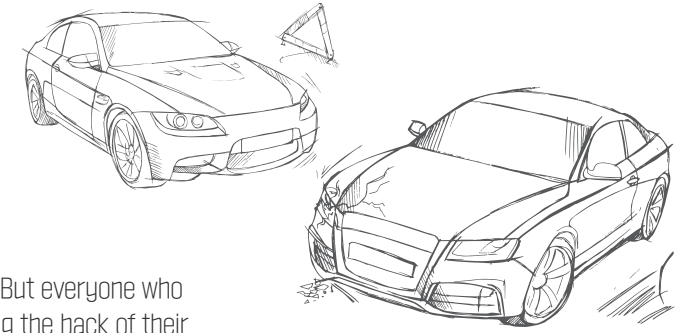
A few days later, I made kimchi and went to the old man's place. The instant noodles packages lying all over the stove kept coming back to my mind. Also, when we have instant noodles, we do need kimchi. The thought that the old man had instant noodles without any side dish bothered me. "Sir. How have you been doing?" When I greeted him, he rummaged through his pockets, took out two 50,000 won bills, and handed them to me. "I found them in the clothes you brought me a while ago. It was probably the money your husband stashed away. He must have forgotten about it."

At that moment, I hesitated whether or not to accept the money he handed over., I couldn't tell the old man to just spend that 100,000 won, the money of integrity and innocence, because it seemed that it would tarnish his honesty.



"Thank you." I took 100,000 won, the money of conscience, and went to the market. I bought the old man's underwear, thinking he could share, exchange, or pass on things, but he can't do that with his underwear. I found myself humming on the way back to the old man's house. "We're both going to jail for embezzling your husband's money." Joked the old man, accepting the underwear. While getting to know the old man, I learned about integrity, innocence, and honesty from him.

"Let us treat you on your birthday this year." My daughter and son-in-law parked their car in front of my house to pick me up on my birthday. My children and I got into the car and headed to a restaurant. We were on the road for a while when I suddenly floated and crashed into the car's ceiling, hearing a thump.



"Ouch!"

Four cars collided in a series. But everyone who got out of the cars was holding the back of their neck and frowned. I also felt a bit of a headache, but it wasn't that bad. I didn't have to hold the back of my neck.

"Whose fault is it?"

Drivers quarreled with each other, but they couldn't resolve the situation. In the end, insurance agents came to the scene and concluded it was the 'both to blame' case, but the problem was the sick people.

"Go to the hospital, get treated, and call us at the company."

Said an insurance agent. After lunch, we returned home. The son-in-law was worried about me.

"Mother. You should be in the hospital. That way, you can get a lot of insurance money."

I replied to the son-in-law.

"I'm barely insured. You want me to go to the hospital? It's about time to get rid of such practices."

My son-in-law seemed a little embarrassed, hearing the firm tone of my voice..

"I'm not going to meddle with how you deal with the accident, but it seems that I'm not seriously injured, so I'll just go to the hospital for an examination. If there's nothing wrong, that's as far as I would go."

I went to the hospital and took an X-ray. There was nothing wrong with my body. I told the insurance company that there was nothing wrong. "It's difficult to find people like you these days."

Sometimes we hear compliments even when we do things we simply have to do. If you are in a car accident and you are not injured, do you need to be hospitalized? Yet, it seems that there is a voice in our consciousness that tells us to be hospitalized when we are in a car accident and then to push and pull until we receive the settlement money. Money appears as a medium for settlement, and it is one of the absurdities of our society. From an old man who picks up cardboard boxes for a living, I learned integrity and innocence as the means of eradicating social absurdity. Extorting the settlement money by getting hospitalized, claiming that he had a back injury in a car accident, might be much better than picking up junk for years. The 100,000 won on the clothes is the money no one knew about. That money is far more than he could earn by picking up cardboard boxes. Nevertheless, he has lived his life with integrity and innocence. I had to learn from him. I hope this kind of integrity and innocence spread to people in our society to make society cleaner.