




People's Idea Box

idea.epeople.go.kr

A Representative Portal for the people to participate in the policy-making process



Background

The Anti-Corruption and Civil Rights Commission (ACRC) launched  People's Idea Box(idea.epeople.go.kr) on March 28 2016 in an effort to listen to the voice of the people about major policies and systems that are closely related to the life of citizens and reflect them in the policy.



How to manage People's Idea Box

Three-Party Meeting

Three parties—citizens, experts(donation of talent), and public officials—gather to communicate and collaborate.



Three Tools

Share opinions utilizing three tools—conversation, voting and survey.



Conversation

Used when proposing and discussing



Voting

Used when choosing among alternatives



Survey

Used when questioning and answering

Three-Step Process

Go through three-step process of thinking to solve a problem and implement policies.



The production of ideas

To collect people's ideas

The development of ideas

To develop ideas together

The completion of ideas

To turn ideas into policies



Main Functions

1. Discover people's ideas and promote the improvement of policies and systems

- Develop ideas submitted to People's Idea Box through consultation with relevant agencies and advice from experts and establish governmental policies.

2. Collect people's ideas about policy issues of each agency

- Implement policies proposed by administrative agencies with citizens to increase acceptance of policies and prevent risk factors in advance.

3. Organize a panel of citizens to take prompt measures against social issues

- Carry out a survey involving a statistical population to increase the reliability of the result and secure engines for the policy implementation.

4. Facilitate the administrative participation of various people

- Establish idea contests and programs for policy participation among university students in order to encourage the participation of teenagers and the youth with relatively low usage rate of People's Idea Box and reward students with active participation.

[Major policies and systems improved based on the ideas of citizens submitted to the People's Idea Box]
Vaccination


Include workers from private educational institutes as COVID-19 vaccination priority group

Support for the youth


Allow graduate students to repay their student loans after being employed

Complaints-related convenience


Set up microphones at the public service centers, as wearing a mask has become a routine

Rights and interests of students

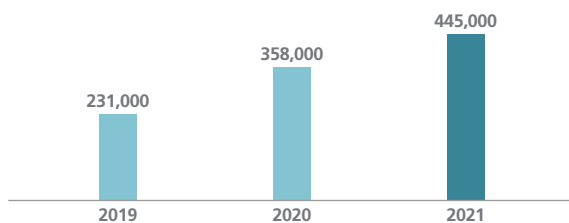
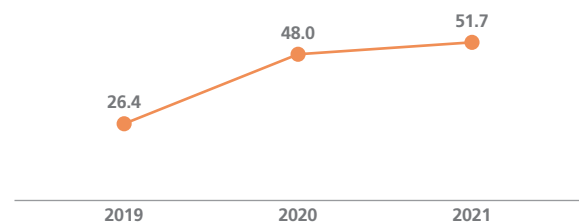

Implement measures to enhance the rights and interests of trainees from vocational high schools students

Protection of pets


Make the registration of protection facilities for pets mandatory

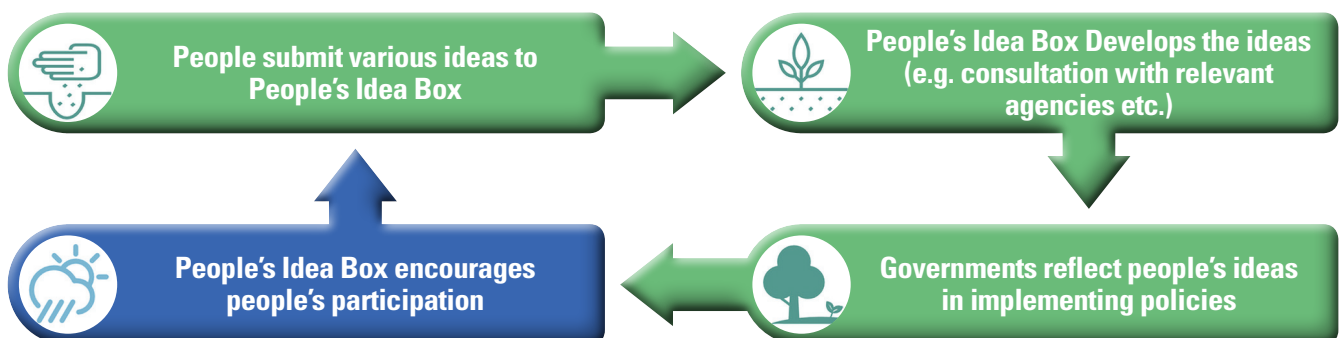
More than 445,000 Participants and an Awareness rate of 51.7%

People's Idea Box grew into a major platform for public participation with more than 445,000 people participating in 2021, which increased from 16,000 in 2016 and 358,000 in 2020. Active participation of a number of people led to an increase in the awareness of the People's Idea Box. According to the 2021 Survey on the awareness of the ACRC's major policies, the awareness rate of People's Idea Box increased by 3.7 percentage points year on year to 51.7%.

The Number of Users(Unit: person)

Awareness Rate(Unit: %)

Process of reflecting citizen opinions in government policy

Through People's Idea Box

Citizens submit their opinions, which are established as government policies by being developed through consultation, discussion and voting among relevant public institutions and receiving advice from experts.

Citizen opinions reflected in policy

Vision

Materialize practical participatory democracy by growing into a platform that citizens may trust

- Any citizens could publicly express their opinions related to policies or administrative systems.
- The government could use it as a regular channel for the collection of opinions when the establishment of policies influences people's living.